

Workforce Tiger

Global Oil & Gas

Outsourced Services Programme Delivery Example

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Unleash your ***Workforce*** Potential

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Example: Outsourced Services Problem Statement

- Complex to Manage (Regions, differing types of work, limited Supplier onsite resource management)
- Supplier Led
  (Suppliers allocated regions to manage / maintain).
- No one clear Supplier engagement model to capture requirement and delivery
- No Visibility of Supplier workers
  (who is on site, are they qualified, Health & Safety checked, do they have Personal Protection Equipment PPE)
- Missing Delivery information and no 3-way check
  (no way to check what work was completed)

Example:
Outsourced Services Journey

- Executive sponsorship – Business case to change.

- Senior Leadership Engagement / Support
  - Highlighting the new Policies & Principles
  - Benefits from putting a Services Procurement Programme in place (automation, digitisation, guidance, process, controls, enablement, efficiencies, visibility, savings etc
  - Business and Supplier support required

- Global Blueprint design
  - Fit gap comparing current model to future
  - Operation support model and RASCI
  - Enabling Technology (including worker geo location)
  - Internal technology landscape alignment
  - Service call off implemented for site maintenance

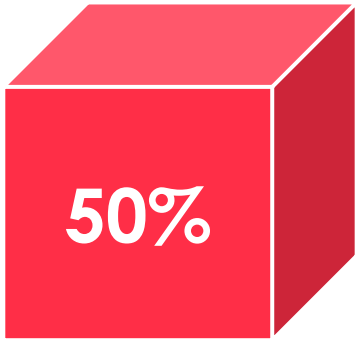
- Transformation
  - Category strategy and Preferred Supplier List PSL creation
  - Project plan and status reporting

- Governance – ensuring stakeholders are aware of the progress

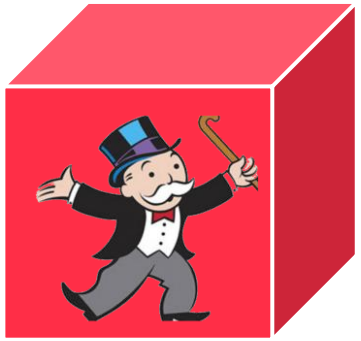


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Example:
Outsourced Services Delivery and Transformation



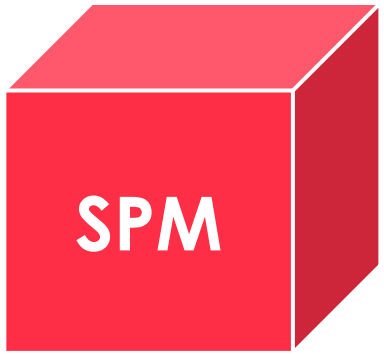
Faster Worker Onboarding
1 region from 90 days to 9



Supplier Monopoly
Broken



PPE Risk
Communicated & managed



Supplier Performance Management
Enabled

- Requestor and Supplier guidance
- Task completion, Worker & user materials visibility
- Site and PPE communications
- Efficient resource on/off boarding
- Reporting & Analytics
- Preferred Supplier List (PSL) expanded globally and set at a sub-category level
- Simplified, automated end to end engagement



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Ready to Transform Your Workforce Strategy?

This white paper was designed to give you insights and spark ideas.
But real change happens when insights turn into action.

If you'd like support with:

- ❑ Assessing where your workforce programme really stands
- ❑ Designing a future-fit model for your organisation
- ❑ Governing projects and suppliers to deliver the outcomes you need
- ❑ Programme implementation

👉 That's exactly what we do at **Workforce Tiger**.
We'd love to hear from you.

📧 **Contact us:** hello@workforcetiger.com
🌐 **Learn more:** www.workforcetiger.com

Let's turn reflection into results.



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